



Quality and Environmental Statement

The policy of Inprocess is to achieve and maintain a high standard of quality and a commitment to environmental protection in all aspects of its operations and to constantly satisfy the expectations of our customers in respect of all the services offered, with special focus on **Model Design for Simulation and Optimization of Industrial Processes** and on the **Development of Operator Training Systems (OTS)**.

Inprocess aims to ensure that the needs of our customers are clearly understood and met through close liaison at all stages of the work. All work is conducted at a high professional standard with technical and commercial integrity, focusing on four operating principles: assistance, flexibility, added-value and continuous improvement. Inprocess devotes all necessary efforts to fulfilling all legal requirements.

Inprocess is committed to effective Quality and Environment Protection Management at every level within the business. Inprocess Integrated System Staff assists Project Managers and Project Personnel with the necessary tools to implement their working programs.

Inprocess strives for continuous improvement by constantly evaluating of the integrated system to identify problem areas, potential issues of concern, and areas of improvement and therefore, to develop and implement corrective actions to address them.

There is a clear commitment to pollution prevention and contributing to climate change mitigation and resource sustainability. We work closely with our clients to provide them with the best solutions in this regard. Our offices also adhere to guidelines for best practices among staff.

Inprocess will ensure in providing and maintaining its services to its customers that:

- The quality and environmental protection policy is upheld and supported by management at all levels;
- Staff responsibilities and duties are clearly identified;
- Staff are appropriately trained to enable them to undertake their tasks and given appropriate authority within the scope of their responsibilities;
- Sufficient resources are provided to facilitate the work;
- All appropriate documentation is maintained, controlled and archived;
- Periodic audits and reviews of staff and project work are undertaken to ensure that standards are maintained and opportunities for improvements sought;
- Ultimate responsibility within the company rests with the Board of Directors; the Quality and Environmental Protection Manager, as a management representative, is responsible for all matters pertaining to the Quality and Environmental Protection of our services.
- The Quality and Environmental Protection Policy is reviewed annually, with the contributions of all company staff, in order to manage the objectives and to improve the system.

SIGNED AND APPROVED BY:

Oriol Millan, Inprocess General Manager

A handwritten signature in blue ink, appearing to read "Oriol Millan", written over a horizontal line.